

NANGALIA STOCK BROKING PVT LTD

508, THE STOCK EXCHANGE TOWER,

DALAL STREET, FORT,

MUMBAI: 400001

Policy on Dormant account / Inactive Account

DORMANT ACCOUNTS

This Policy defines the treatment of Dormant/Inactive accounts of the clients maintained with the Company.

Definitions

In case of trading account the term dormant/Inactive account refers to such account wherein no transactions have been carried out since last 12 (Twelve) calendar months

Transaction in Dormant/Inactive Trading Accounts

The Dormant accounts identified based on the above criteria shall be flagged as such in company's record. Company reserves the right to freeze/deactivate such account and refuse to Permit to carry out any fresh transactions in such account.

The clients account would be reactivated only after undertaking proper due diligence process and fulfillment of such conditions as may be deemed fit, in the cases where the account is freezed / deactivated.

The client's request through letter with registered email ID/ telephone lines may be impressed upon to reactivate the account or carry out any fresh transactions in a Dormant/inactive accounts.

If the client has not traded in last twelve months, we check their d-mat and bank account details, re verify them either through email or telephone.

If the account is not traded by more than two years then we ask them to re do the kyc process and submit all fresh documents.